



Services for Young People

Local Delivery by SCC in Epsom & Ewell

08/03/10

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Our intention is to deliver world class services

Early in the current administration the Leader of the county council, Dr Andrew Povey asked that all youth delivery plans be approved by Local Area Committees. Consequently, officers of the county began to draw up drafts of what these plans could look like, which included a description of all of the services for young people provided by the council, along with the timetable of local youth provision.

During November and December 2009 officers met with the Chairs of all Local Area Committees to explain the process and to take councillor colleagues through the plan. A summary of the feedback received in these meetings was sent out in January 2010. During January and February 2010 a further round of consultations was also undertaken by officers bringing the plans incorporating the Chair's feedback to informal Local Area Committee meetings to ask for further feedback, and at this stage there was some consensus with the proposed planning format. The Assistant Director for Young People will be presenting these plans and the future strategy to the formal meetings of Local Area Committees throughout February and March 2009.

The plans themselves, which are included in this paper, are not transformational; they are a description of business as usual, the operations that the services have routinely delivered over a number of years.

However the paper also describes a transformational change in the way services for young people will be delivered in the future. By becoming a commissioner of outcomes, the council will move towards it's aspiration to become a provider of world class services for young people.

This is the start of a process of change and the start of greater dialogue and local engagement. Increasing local control in the configuration and co-production of locally commissioned services is a central objective of this project, through which Local Area Committees will become a key stakeholders in influencing the way services are commissioned and delivered in your Borough

The Services For Young People Transformation Project

Services for young people in the county council includes the Youth Development Service, the Inclusion Service, Youth Justice and the Connexions Services. These services predominately work with young people aged 13-19 years.

The council has decided to 'transform' its services and its community leadership in the entire youth sector. We are doing this by changing how we do business, moving from a service delivery model to a commissioning model of operation which will allow us to more effectively assign resources and money to need. By focusing on outcomes for young people, commissioning services will make a real difference and simultaneously make better use of public money.

We have set up the 'Services for Young People Transformation Project' that will manage this process of change.

Commissioning is a cycle of commissioning, de-commissioning and re-commissioning based on changing need, customer experience and performance of providers. The focus is on outcomes not services. For the council this is a fundamental transformation in the way we do business.

The project will be in three phases;

- Phase one includes the production of the needs assessment, outcomes framework and initial options appraisal.
- Phase two is about the production of the full business case, which is when the service will be redesigned.
- Phase three is when the new design will be implemented or built.

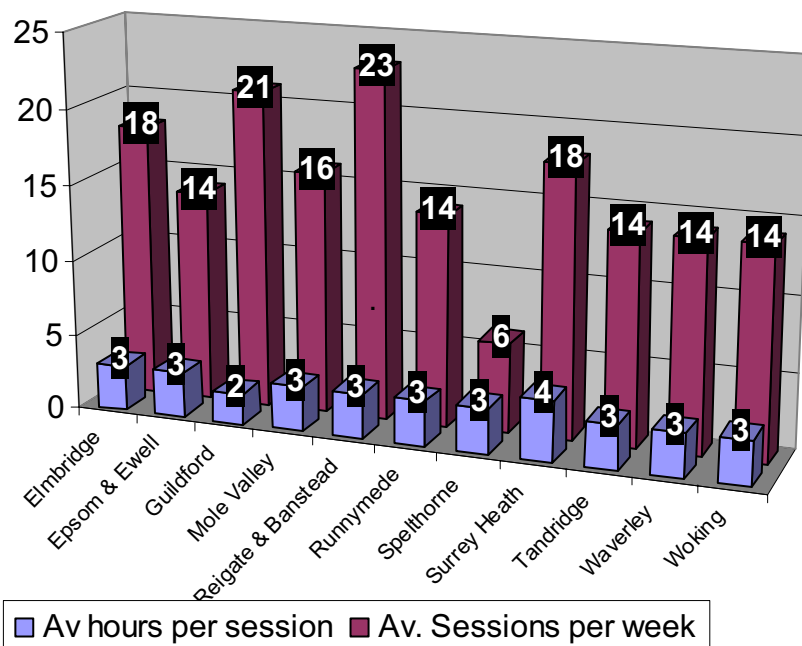
The whole process will take about two years. These are the key milestones;

Year 1 - 2010/2011				Year 2 - 2011/2012			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Project initiation	Needs assessment	Full Business Case	Project implementation				
	Outcomes framework			Procurement			

YDS Performance

	County target 2009-2010	County Performance up to Q3		Epsom & Ewell performance up to Q3		County target 2010-2011
Contact with 13 – 19 year old cohort	25%	8%	7,240 young people (av. 658 per Borough)	7%	436 young people	25%
Participation in YDS programmes by 13 – 19 year old cohort	15%	4%	3,678 young people (av. 334 per Borough)	4%	238 young people	15%
Supporting these participants in achieving a recorded outcome.	60%	17%	2,457 young people (av. 223 per Borough)	13%	125 young people	60%
Supporting these in registering on a nationally validated accredited outcome.	30%	3%	413 young people (av. 38 per Borough)	3%	24 young people	30%

Local YDS Sessions



Youth Development in Epsom & Ewell; 2010/2011 Plan

The **Statutory duty** of local government organisations is to provide a youth service in their region. The youth service has national targets with regard to initial contact with YP, number of relationships developed with YP & the number of accredited learning programs achieved as detailed on page 5 of this document. Activities scheduled to take place in SCC Youth Centres The Edge, Lintons Youth Arts Centre and YoYo and outreach work on The Longmede Estate. There are additional activities for young people offered by other organisations including the uniformed youth groups such as the Scouts and Guides, other voluntary sector organisations, Faith groups and EEBC.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
The Edge						
16.30 – 18.00 The Ark (Church Group) <i>Weekly</i>	18.00 - 20.00 Dance & Activity Club (Girls Work) <i>Weekly Term</i> <i>Time plus one-off activities</i>	16.30 – 18.30 Drop-In (yrs 10 -13) <i>Weekly Term</i> <i>Time and partial School Holidays</i>	13.00 – 14.30 Lighthouse Education Project <i>Weekly Term</i> <i>Time</i>	17.00 – 19.30 Sports Club <i>Weekly Term</i> <i>Time and partial School Holidays</i>	10.00 -12.00 Football Matters <i>Weekly Term</i> <i>Time and partial School Holidays</i>	
18.30 - 20.30 Activity Club (Yrs 7 – 9) <i>Weekly Term</i> <i>Time and partial School Holidays</i>	17.00 – 20.00 Football Matters <i>Weekly Term</i> <i>Time plus offsite</i>	16.30 – 19.30 Studio Session <i>Weekly Term</i> <i>Time</i>	17.00 – 18.30 Linden Bridge Session <i>Weekly Term</i> <i>Time</i>			
18.30 - 20.30 Studio Session <i>Weekly Term</i> <i>Time from Dec</i>						
Longmead						
14.30 – 16.30 Gym Club for NEET YP accessed at The Rainbow Centre. Connexions visits incorporated into sessions before gym session. <i>Weekly Term</i> <i>Time and partial School Holidays</i>	18.00 - 20.00 Dance & Activity Club (Girls Work) accessed at The Edge YC <i>Weekly Term</i> <i>Time and partial School Holidays</i>	19.30 – 20.30 Longmeadz Kickn Project Weekly <i>Weekly Term</i> <i>Time and partial School Holidays</i>		17.00 – 19.30 Sports Club accessed at The Edge YC and through Inter-estate competitions. <i>Weekly Term</i> <i>Time and partial School Holidays</i>		

Youth Development in Epsom & Ewell; 2010/2011 Plan

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Lintons						
09.30 - 12.30 Cookery (NEET & Alternative Learning) <i>Weekly Term Time</i>	10.00 – 15.00 Gypsy Skills Education Project <i>Weekly Term Time</i>	17.00 – 21.00 Care Council Meetings & Social Activities <i>Monthly 2 x 3 Month blocks per annum.</i>	One Off Projects	19.00 – 21.00 Phab (Voluntary Organisation) <i>Weekly Term Time and School Holidays</i>	10.00 -16.00 Disability Challengers (Voluntary Organisation) <i>Weekly Term Time</i>	10.00 – 16.00 Epsom Youth Theatre. <i>Weekly Sept - Dec</i>
16.00 – 18.00 ID Remix Visual Art Equality & Diversity Project <i>Weekly Sessions plus additional one – off activities.</i>	16.00 – 18.00 YP In Care Performing Arts Group <i>Weekly Term Time</i>	19.00 – 21.30 Epsom Youth Theatre. <i>Weekly Term Time plus one-off activities</i>				
16.00 - 17.00 Yell Youth Forum <i>Weekly Term Time plus one-off activities</i>	19.00 – 21.00 Basics of Babysitting Course <i>Weekly Term Time</i>	18.00 – 20.00 Skyline Mixing Session <i>Weekly Term Time</i>				
19.00 - 21.00 Lightrush Video Project <i>Weekly Term Time and one-off activities</i>	20.00 – 21.00 Pulse Dance <i>Weekly Term Time & partial School Holidays</i>					
19.00 - 21.00 Branded; YP Led Drama Group <i>Weekly Term Time from Sept</i>	19.00 - 20.00 Ackronicus Dance <i>Weekly Term Time & partial School Holidays</i>					
18.00 - 21.00 Song writing <i>Weekly Term Time</i>	16.00 – 18.00 ID Remix Visual Art one-off Project Taster sessions					
YoYo						
	13.00 – 17.00 Art Shows @ YoYos				13.00 – 17.00 Art Shows @ YoYos	

Other Activity

Community Merits – YDS Longmead & Watersedge School Holiday Programme (6 weeks)
Community based workprogramme to build social cohesion and offsite activities.

Disability Challengers - Easter & Summer Programme (5 weeks) - youth scheme for young people with complex needs

YOF/YCF – YDS supports the Grant Giving Panel who have met at all three SCC youth centres

Young Parent Project - currently being developed

E&E High School – Health & Well Being lunchtime Drop-In School Nurse lead with YDS support due to start April 2010.

Sex & Relationships Education – One off sessions and short courses delivered into all units.

Other Services in Epsom & Ewell; 2010/2011 Plan

Youth Justice Service

The YJS represents SCC's statutory duty to have a Youth Offending Team to include a probation officer, social worker, police officer and nominees from the health authority and local authority, with the duty to coordinate the provision of youth justice services for all who need them and carry out a youth justice plan.

The key National Indicators are;

Target 2009/10	Surrey 2009/10	Target 2010/11
Reduce number of first time entrants to the YJS to 1424	984	Reduce first time entrants to the Youth Justice System by 5%
Reduce rate of proven re-offending by young offenders to 34.1% by 2010/11	31.7%	<33.9% rate of proven reoffending by young offenders over 12 months

Local Community and direct reparation projects in Epom & Ewell include; ground work and garden maintenance at **Longmead Day Centre** (Epsom) ,**Mongers Lane** (Ewell), and **Gibraltar Crescent** (Epsom); graffiti removal and repair at **Pound Lane Alleyway** and **Reigate Road** (Epsom) and **Melton Place** (Ewell); cleaning buses for **Epsom Coaches**; painting exterior walls at **West Street Pavilion** (Ewell); and painting the workshop and converting a garage into a further carpentry workshop at the **Stephen Woods Centre** (Epsom).

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Connexions Survey

The statutory services provided by Connexions are;

- Universal information, advice and guidance for all 13-19 year olds
- Support for NEET and other vulnerable young people to encourage them into EET

The key National Indicator is;

Target 2009/10	Surrey Q3 2009/10	Epsom & Ewell Q3 2009/10	Target 2010/11
Reduce number of young people aged 16 – 18 who are NEET to 3.6% of cohort	3.93%	3.28%	Number of young people aged 16 – 18 who are NEET; 3.2% of cohort

c.9 fte PAs deliver front line services in the borough, working in in the following schools; Blenheim High School, Epsom & Ewell High School, Glyn School, Rosebery School, Hope Service (Special School EBSN), Linden Bridge School (Special School ECD)

Support is also given to students attending Brooklands College, Esher College and NESCOL, targeting those who are vulnerable or more likely to need support in remaining in education.

Other Services in Epsom & Ewell; 2010/2011 Plan

The **Connexions Service** provides additional targeted provision in the Borough for BME/asylum seeking young people, young people entering the Care System, teenage parents, young offenders (working with the Youth Justice Service), Young People with LDD, homeless young people, and young people from the Traveller community.

The **Inclusion Service** provides alternative education for those at risk of exclusion, Short Stay School provision for learners excluded from Surrey Schools and services supporting other young people not in mainstream education. Inclusion has a statutory duty to support children and young people of compulsory education age, 5-16.

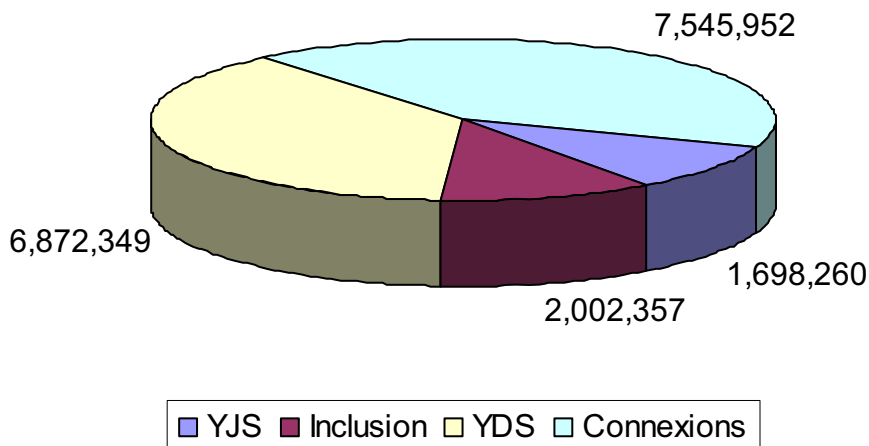
Performance indicators;

Target 2008/09	Surrey 2008/09	Epsom & Ewell 2008/09	Target 2010/11
Reduce permanent exclusions across Surrey to 158	151	7	Permanent exclusions range 147-137
Reduce fixed term exclusions across Surrey from baseline of 6663	5788	561	Fixed term exclusions < 10%
Reduce persistent absence rate to 5.1%	5%	2.41%	Persistent absence < 4.9%

The Cost Of Delivery In Epsom & Ewell

Net budget—SCC resource only	County net budget 2009/2010	County net budget 2010/2011
Total Services For Young People	18,218,918	16,655,000
YJS	1,698,260	The detailed service budget will not be finalised until the Cabinet approve the Medium Term Financial Plan in March
Inclusion	2,002,357	
YDS	6,872,349	
Connexions	7,545,952	
YDS budget for Epsom & Ewell	347,903	
• Staff costs £312,036		
• Other costs £35,867		
• Net costs include vacancy factor, recovery costs and charges		
YDS county-wide Community Inclusion budget	1,929,919	
YDS county-wide Enterprise and Enhancement budget	604,919	
• A proportion of these figures will be spent locally		
Connexions budget for Epsom & Ewell	324,000	
Employment costs for 9fte Personal Advisers (excl school provision, premises and other indirect costs)		
Youth Justice Service and Inclusion Service are administered on a county basis. Budgets, which are not subject to discretionary local spend, do not disaggregate into meaningful figures for individual Boroughs for these services		

**Surrey - proportion of net Youth Services budget
2009-2010**



The Wider Partnership in Epsom & Ewell

The Borough Council

- A key partner in delivering local services.

- SSP, LSP and C&YPP partnership priorities

Yell Youth Forum

The Voluntary Sector

- Surrey Youth Focus as umbrella organisation
- AFC Ewell
- Epsom & Ewell Phab
- Generation
- Stoneleigh Crusaders

Uniformed Groups

- Girlguiding Surrey East
- British Red Cross
- Surrey Clubs for Young People
- Surrey County Scout Council
- Surrey Federation of Young Farmers Clubs

Schools & Colleges

- NESLOT
- Blenheim High School
- Epsom & Ewell High School
- Glyn School
- Rosebery School
- Hope Service Special School
- Linden Bridge Special School

Overview Of Services In Epsom & Ewell



Key to locations;

- Youth Clubs
- Other YDS activities
- Connexions Centre and schools with Connexions Personal Advisers
- Youth Justice Service activity locations
- Other locations delivering services for young people within the wider partnership

(schematic to indicate distribution and clusters of service delivery locations)

Appendix 1; Borough Profile 2008-2009

Young People In Epsom & Ewell

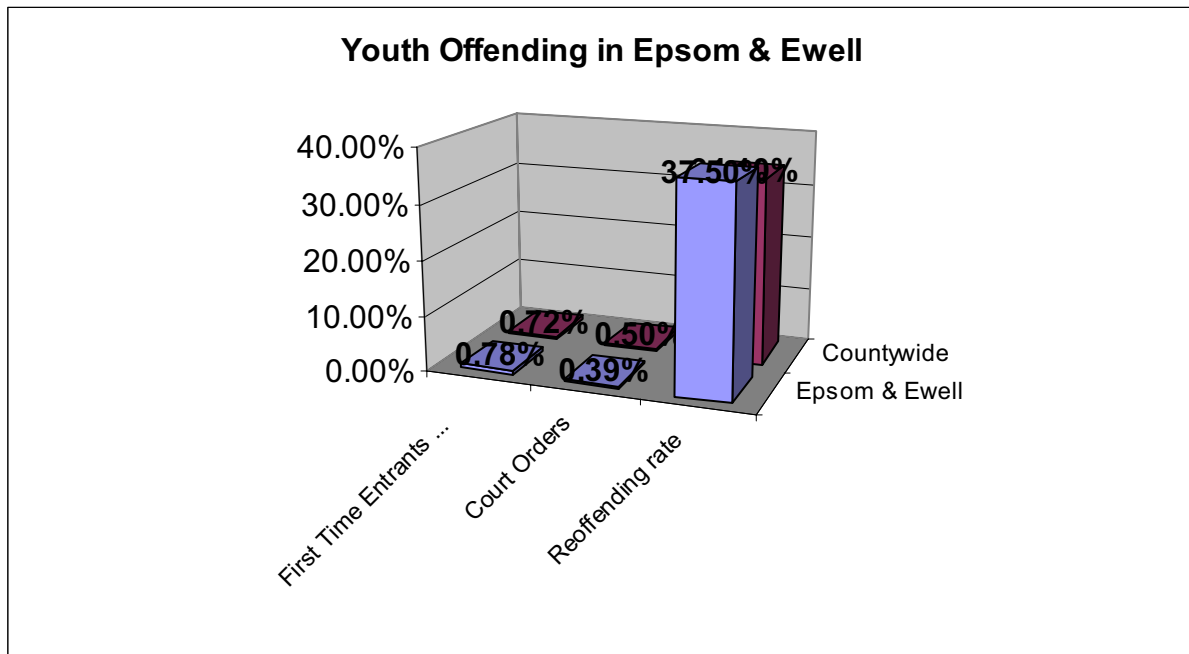
There are c.9,000 young people living in Epsom & Ewell aged 10-19, 6.6% of the Surrey total.

Young Offenders in Epsom & Ewell

There were 70 first time entrants to the Youth Justice System in 2008/09

There were 35 Court Orders

There were 2 custodial sentences



Vulnerable Young People in Epsom & Ewell

There were 49 young people in Epsom & Ewell who were not in education employment or training (NEET). Of them;

- 11 were sixteen, 18 were seventeen and 20 were eighteen years old.
- 22 (44.9%) were female and 27 (55.1%) male.
- 45 (91.8%) describe their ethnicity as White.

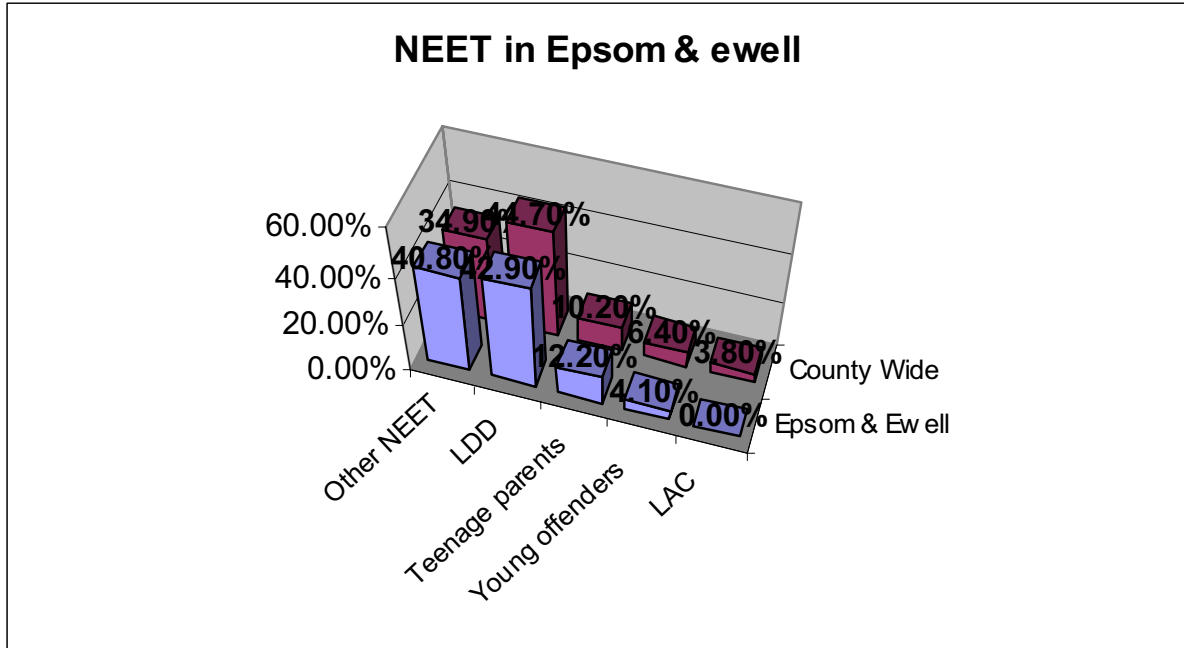
The most common circumstance/issue of NEET in this Borough is:

- Some form of LDD 21 young people (42.9%) (Surrey average 44.7%)
- Teenage Mothers and/or Pregnant – 6 young people (12.2%) (Surrey average 10.2%)
- Young Offenders – 2 young people (4.1%) (Surrey average 5.1%)
- LAC or Care Leavers – 3 young people (3.8%) (Surrey average 1.6%)

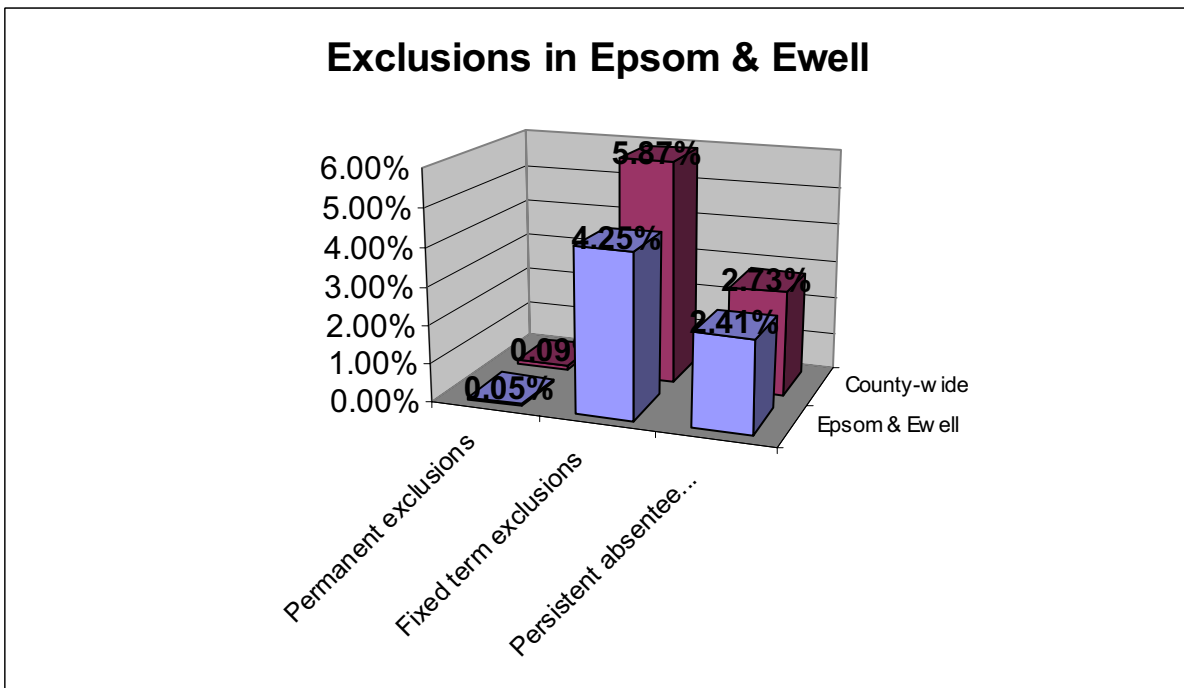
Appendix 1; Borough Profile 2008-2009

15 young people have been NEET for greater than six months (30.6% compared to Surrey average 25.0%).

There were 34 young people (69.4%) available for Employment, Education & Training and a further 7 (14.3%) would be available for Employment, Education & Training with additional support. (Those who fall into the category of available with additional support are Teenage Parents or Pregnant, Young Carers, and Those Not Yet Ready for Work/Learning)



1 NEET young person have 5 or more GCSE's grade C and above or GNVQ Intermediate whilst 14 have less than 5 GCSE's/NVQ level 1.



Appendix 2; What This Means For Young People

Case Study; A young person living in Epsom & Ewell

Submitted by a Connexions Personal Adviser, September 2009

This young person had been struggling at school and was frequently suspended due to poor behaviour when a **Connexions** PA first met her. She had a difficult relationship with her family and often ran away, her parents struggled to cope and there were frequent arguments at home.

There was a risk of being excluded from School and becoming homeless.

The Connexions PA discovered that the young person felt under-valued at home and didn't respect the school or enjoy her lessons. She had anger management issues that she felt had caused her to become known as a troublemaker.

When asked would she like to change in her life, she said to move to another school and for her family to get on much better.

By involving other local professionals, the family was able to engage well in regular **family therapy** sessions to work through issues at home and relationships within the home. The PA also supported the setting of boundaries and rules within the home and providing family with resources for further support

A **Youth Development Service** worker provided 1-to-1 sessions on anger management and keeping safe for the young person.

With the support of the **Inclusion Service** the young person moved to a smaller supportive Short Stay School where she has mentoring and 1-to-1 tutoring.

With the support of **Trident** the young person settled into a work experience placement and the Connexions PA continued to provide guidance on post 16 options & future planning

This young person has now started her new School and has achieved an excellent school report. She has continued to do well on her work experience placement and has started planning for her future, applying for a College course.

Home life generally has improved and she has and although there have been some up and downs the family are now better equipped to solve problems together.

